

Gatwick Airport ID Centre

The Gatwick ID Centre is located on the ground floor of Ashdown House, on the South Perimeter Road adjacent to the South Terminal.

The ID opening times are as follows:

Monday	08.30 - 16.30
Tuesday	08.30 - 16.30
Wednesday	08.30 - 16.30
Thursday	08.30 - 16.30
Friday	08.30 - 16.30

The ID Centre is closed at weekends and on all public holidays.

During times of closure, the security operation are able to approve temporary passes. Please call Gatwick Control Centre (GCC) on 01293 501636 for assistance

Key Contacts - ID Centre

telephone 01293 503636 and select appropriate option below

Security Vetting Team	Option 1
Account Leaders	Option 2
Front of House Team	Option 3

ID Centre Website address

[ID Centre | Business | London Gatwick Airport](#)

General enquiries email

idcentre@gatwickairport.com

Vetting enquiries email

idcvetting@gatwickairport.com

Key Contacts – Other

Out of hours office	01293 501636
External Security	01293 501845
Staff Parking Email	staffparking@gatwickairport.com
Contractor Support Centre	01293 501439
Contractor Support Centre Email	csc@gatwickairport.com
Airdat	01227 200066
Airdat online contact	https://onboard.airdat.org/en/Account/Logon
Disclosure & Barring Service	0300 0200 190
Disclosure & Barring Service Email	customerservices@dbi.gsi.gov.uk

Gatwick Airport ID Pass Regulations

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Gatwick Airport ID Pass Scheme

Section 1

In the interest of national security and for the prevention and detection of crime, information regarding ID pass authorisation, applicant data and ID pass usage may be disclosed to the police and other control authorities.

The details contained in this document are for companies wishing to join the Gatwick ID Scheme and authorised signatories appointed on behalf of their company operating at Gatwick Airport.

The document outlines the requirements and responsibilities for companies and authorised signatories in order to comply with

- (EU) Regulation EC300
- Department for Transport (DFT) regulations
- Single Consolidated Direction (SCD)
- Gatwick Airport Directives (GAD)

The contents of this document are subject to change in line with Regulation changes.

Non-compliance with the instructions contained within may result in penalties as per the Aviation and Maritime Security Act 1990 as shown below

Pertinent Extract from The Aviation Security Act 1982 as amended by the Aviation and Maritime Act 1990 regarding Authorised Signatories duties and responsibilities

Section 21B - False statements in connection with identity documents

Para

74. Subsection (1) makes it an offence to give false information either for the purpose of or in connection with an application for an identity document or in connection with the continued holding of an identity document that has already been issued.

77. Subsection (4) lays down the penalty for giving false information in connection with the issuing or holding of an identity document. This is, on summary conviction, a fine not exceeding level 5 on the standard scale. (A personal fine or up to two years in prison or both).

Any breach of regulations must be reported to avoid enforcement notices being served on the airport, resulting in a possible closure of the airport.

Companies wishing to apply for airport ID passes must be registered on the Gatwick ID Scheme. Registration on the ID scheme is processed via the ID Centre online system Airport Gateway, a contract or written evidence to provide goods and/or services at Gatwick Airport will need to be provided prior to joining the Gatwick Airport ID Scheme and sent to idcentre@gatwickairport.com.

Companies will need to sign a legal agreement between themselves and Gatwick Airport Limited confirming agreement of the Terms and Conditions of being a member of the Gatwick ID Scheme.

Financial checks will be completed on any company wishing to join the ID scheme.

A company should nominate at least two staff members to become Authorised signatories when registered on the Gatwick ID Scheme.

Authorised signatories are responsible on behalf of their company for applying for and the management of their company's ID passes either for individuals directly employed by their company or individuals sub-contracted to work for the company.

Gatwick Airport reserves the right to conduct audits of companies with respect to ID pass issue and procedures, to ensure compliance with EC300, DFT/CAA regulations and Gatwick Airport Policies.

The authorised signatory will be responsible for ensuring that third-party staff sponsored by their organisation have undergone all the appropriate background checks in accordance with the requirements laid out in this document.

Authorised signatories will retain responsibility for the administration and correct use of passes issued to third-party staff sponsored by their organisation.

Invoices will be generated for all passes requested by a sponsoring company.

If an authorised signatory leaves the company the ID Centre must be advised immediately.

Companies are required to inform the ID Centre of any changes in their company details including

- Company name
- Company logo
- Company address
- Email and telephone numbers

Gatwick Airport reserve the right to implement specific additional controls for passes without advanced notice on companies and authorised signatories, where considered necessary and proportionate as a result of specific Health and Safety audit and/or investigation result. Failure to comply could result in the company being suspended/terminated from the Gatwick Airport ID pass Scheme.

Sponsoring companies and authorised signatories are not absolved from their legal obligations when using third party companies to conduct reference or other security checks on their behalf, or where a company is sponsoring an applicant from a third party company. In submitting the pass application signatories are confirming they abide by the regulations set as detailed in this document. In signing for an ID pass, signatories and employees agree to abide by the regulations of being a Security ID pass holder, and confirm they have been made aware of their responsibilities. Failure to comply may result in disciplinary action or ID pass confiscation. ID pass holders responsibilities are documented in Gatwick Airport Directives and must be made available to all staff members, this document outlines the responsibilities of being a pass holder as follows:-

- to safeguard the Security ID pass and account for its use
- to report its loss immediately to the sponsoring company, Gatwick ID Centre or Security Department
- to contribute to Airport Security
- to comply with regulations regarding Security Access Control
- to use the ID pass only when on duty on behalf of the sponsoring company named on the ID pass
- to comply with Gatwick Airport Directives regarding ID passes
- to display the ID pass when in Gatwick Airport boundaries
- to return the pass when no longer required, or when requested to do so. An ID pass is not transferable for use with another company

The purpose of a Security ID pass is to control access for authorised staff on duty to areas of Gatwick Airport premises including Landside, Airside and Critical Parts of the airport.

Security Interview

Section 2

The Security interview is required to be completed for all full and Landside pass holders.

It is the responsibility of the sponsoring company to conduct the security interview. Due to the sensitive nature of the questions contained in the interview, the interview must be conducted face to face with the individual concerned, this must not be conducted in a group or over the telephone. The security interview form must not be pre signed and/or photocopied and emailed over to the pass applicant. If it is discovered that the security interview procedure has not been conducted appropriately the person named on the form will be terminated as either the trained interviewer or authorised signatory. Please ensure that the interviewer signs the form with the signature that is held on the ID Centre system failure to do so will result in the application being returned.

The security interview responsibility cannot be delegated, only the authorised signatory or a person who has been specifically trained for the task, shall interview the applicant. The ID Centre will need to be informed if you have specifically trained a person for the purpose of the security interview. A security interview remains valid for 28 days from the signing of the form.

The purpose of the Security interview is to verify the information provided by the applicant and should include the following

- Establish that there is nothing that suggests a lack of honesty or integrity in the applicant that reflects adversely upon their suitability to hold an airport ID pass.
- Establish that the applicant has no disqualifying criminal convictions under the Rehabilitation of Offenders Act 1974
- Establish the identity of the pass applicant by scrutinising their proof of identity and recording the details

- Establish applicant has been known for five (5) years using the given name on the proof of identity or that the name has been changed by legitimate means.

The Security interviewer (if applicable) is also required to, with the applicant

- Establish the whereabouts of the applicant during the 5-year referencing period, accounting for any extended periods of non-domicile in the UK or inactivity in normal society
- work through the applicant's employment / educational history covering the previous five (5) years seeking to obtain any further information that may be relevant (e.g. reasons for leaving previous employers) and ensuring that no periods are unaccounted for.
- If it emerges that there are any gaps in the history, the applicant will be required to provide to the interviewer the names and addresses of persons who will be able to and are prepared to confirm from their own personal knowledge what the applicant was doing during the periods in question.
- The interviewer must be satisfied that they have been made aware of what the applicant was doing and where they were domiciled during gap periods.
- Each gap of over 28 consecutive days will need to be accounted for.
- Gap and personal references must not be provided by blood relatives and/or relatives by marriage or adoption, including cousins, partners, partners' relatives or anyone cohabiting with the applicant. Work colleagues should not provide a gap or personal reference.
- Ensure (where applicable) that all references required as part of their 5 year history show their current full name and any other names they are known by.

Sponsoring Company Responsibilities - Security Declarations

The Interviewer must ensure the applicant has signed and dated the Security interview on the day of the interview

- This declaration states that the applicant has no disqualifying criminal convictions other than any treated as spent under the provisions of the Rehabilitation of Offenders Act 1974;
- The declaration is acceptance that any misrepresentation of the facts is a ground for refusal of employment or disciplinary proceedings and in appropriate cases, criminal charges;
- The authorisation for approaches to be made to former employers, educational establishments, government agencies and personal referees for verification of the information;
- The authorisation to provide Gatwick Airport Ltd with the CRC disclosure certificate or proof of CTC clearance.

The Interviewer shall:-

- Check that the applicant understands the full implications of the interview and authorisations contained in the interview, so far as applicable to them.
- Inspect an acceptable proof of identity and visa (if applicable) original documents only.
- The Interviewer should advise the applicant that the same proof of identity document presented during the security interview will be required to be inspected by the ID Centre and for escorted pass holders when entering security posts on request.
- Explain to the applicant the company process for obtaining a CRC disclosure and advice on the requirement for completion of the CRC application. (if applicable)
- Ensure that the applicant is aware of the disqualifying offences and the requirement to inform the employer of any criminal convictions received during the employment period. (if applicable)
- Establish if the applicant has previously submitted proof of CRC and/or submitted 5 years referencing to Gatwick Airport. (if applicable)

ID Pass Types

Temporary Visitor Identity Pass

- Allowing **escorted** access to the Critical Parts of the Security Restricted areas (CPSRA) Approved by the ID centre, printed by the submitting company

Temporary Employment Identity Pass

- Allowing **escorted** access to the Critical Parts of the Security Restricted areas (CPSRA) Approved by the ID centre, printed by the submitting company

Landside Identity Pass (Appointment required)

- Allowing **unescorted** access to Gatwick landside areas, landside buildings and staff car parks. Issued at the ID centre, appointment booked through Airport Gateway once application has been approved.

Full Identity Pass (Appointment required)

- Allowing **unescorted** access to the Critical Parts of the Security Restricted areas (CPSRA), office blocks and staff car parks. Issued at the ID centre, appointment booked through Airport Gateway once application has been approved.

Tools of the trade

- Allows a person transporting tools of their trade in to the Critical Part of the Security Restricted areas (CPSRA) of the airport.

Authorised signatories are required to indicate the applicant is "required to carry tools of the trade for their duties" by completing the Tools of the Trade section on the Airport Gateway pass application.

Persons not in possession of a T pass who are in possession of tools, either carried with them or within their vehicle (excluding tools that are supplied with the vehicle), will not be permitted entry into the Critical Part. Compliance Authority Personnel and all Aircrew are exempt from this requirement.

If a person is refused entry due to not holding a T pass, the signatory should submit a Change of ID Pass Details application via Airport Gateway requesting a Tool of the Trade pass for issue. For Out of Hours pass issue complete the T Pass section on the Airport gateway application.

Temporary Employment Pass Instructions

Section 3

Gatwick Airport Temporary Employment Passes are requested and applied for through the Airport Gateway Application system. All temporary passes are printed by the signatory once the application has been approved by the ID centre.

These passes are also approved from the South Terminal Out of Hours Office when the ID Centre is closed.

An individual can hold a **maximum of 60 days** escorted access across both pass types.

Escorted Temporary pass days must be taken consecutively.

A temporary employment pass is issued when a person requires escorted access landside or the critical part and airside areas of Gatwick Airport to provide a service to a company over several weeks or is a seasonal member of staff, or a staff member waiting for their permanent pass to be issued.

A temporary employment pass for 1-14 days access will require evidence that a criminal record check (CRC) has been applied for. Evidence of applying for a criminal record check will need to be dated within 21 days of the pass application, if you are not applying online then a copy of the CRC application and proof of postage is required as evidence. If access is required beyond 14 days then a valid CRC certificate will be required. Please ensure that the applicant brings the original CRC certificate when attending for pass issue.

For the purpose of ID pass issue, the CRC is valid for ten weeks from the date of disclosure. Signatories are therefore advised to ensure that the CRC has not expired when adding it onto Airport Gateway to submit to the ID Centre.

Evidence that a CRC has been applied for will only be permitted once. Further temporary employment pass applications will require a valid CRC certificate. The ID Centre reserve the right to request references for a temporary pass holder should there be a genuine reason to request these. If requested the company will be notified of the requirement.

Visitor Pass

A visitor photographic pass is issued to people requiring escorted access landside or the critical part and airside areas of Gatwick Airport for a period of up to seven (7) days. The reason to issue the visitor pass is for one off or infrequent visitors to the airport such as maintenance, engineering work, absence cover, work experience, trial day.

A maximum allocation of 14 days for this pass type can be issued in a rolling 12 month period to an individual.

Consecutive passes should not be issued and a 3 day break between pass issue is required. In exceptional circumstances the provision to allow consecutive issue may be considered providing the reason for the request is stated on the application.

Where a period greater than 7 - 14 days access is required, the person should be issued a temporary employment pass. Persons who are likely to attend on a regular basis should apply for a Full Identity pass.

The reason for issue must be entered by selecting the appropriate box on the application. Pass applications will be rejected if the reason for the pass is not entered correctly as shown below;

- Contractor carrying out short term essential work
- Emergency maintenance
- Driver making ad hoc collection or delivery
- Work experience, familiarisation, training or interview
- Aircraft familiarisation
- Short term pharmacy cover
- Controlled Area Visit
- Emergency Extension

Pass Issue

Once the application has been submitted to the ID Centre by the authorised signatory on Airport Gateway, the applicant is required to attend the ID Centre with their original CRC certificate and the approved identity document as detailed on the pass application and security interview form.

The authorised signatory, by submitting the pass application, undertakes that only the person named should be given access to the required areas at Gatwick Airport and declares that such access is required in connection with the business of their company/organisation only.

Companies are responsible for issuing temporary passes this cannot be delegated to another active company on the ID scheme.

Temporary passes can be requested up to 28 days in advance of the days they are required.

Escorting Requirements

Temporary visitor and temporary employment pass holders must be escorted at all times by a full airport ID pass holder.

The escort ratios as follows: -

Visitor Pass 1:6 Temporary Employment Pass 1:3

Authorised signatories are responsible for ensuring that pass holders conducting escorting duties have received the appropriate training as detailed in the approved syllabus for General Security Awareness Training.

Advise your temporary pass holder they may only take essential items with them into the Critical Part, any other items should be stored securely. A temporary pass holder may only access areas to where their escort is permitted.

The escort must keep the individuals they are escorting in line of sight at all times and at close vicinity which allows them to intervene with their actions if required. Under no circumstances leave them unescorted, even if their work/visit is complete. If the escort needs to be changed then there must be a handover to ensure the new escort is fully aware of their responsibilities to the temporary pass holder.

Companies are expected to take disciplinary action against the Full ID pass holder (the escort) for failure to comply with any of the requirements detailed in this document and current Gatwick Airport Directive referring to escorting requirements.

Display of Airport Identity Passes

The Gatwick Airport Directive referring to ID pass holders responsibilities requires that all persons issued with a temporary ID pass allowing access to the airport should display the pass at all times, at chest height.

Return of Airport of Landside and Full Identity Passes

IDs remain the property of Gatwick Airport Ltd and should be removed and returned to the ID Centre for cancellation when the pass is no longer required or has expired. Failure to return an ID pass will result in a financial penalty being issued to the company who authorised the pass.

Lost or Stolen ID or Vehicle Passes

If an employee has had their pass stolen or lost they must report that loss immediately to the ID Centre or Security Control Office located in either terminal. It will be treated as a breach of security if the ID Centre discovers that the loss or theft of an ID pass has not been reported. The authorised signatory must complete a "Notification of Lost/Stolen pass" application on Airport Gateway. If a replacement is required the signatory must submit the lost application to the ID Centre for reissue to take place (no appointment is required for a Lost/stolen replacement pass)

Application Process for a 1-7 Day Pass Outside of ID Centre Office Hours (OOH - No Appointment required)

Authorised signatories are to raise an application in the Airport Gateway system. This application can be approved by Security Team Managers and then printed by the signatory.

Return of an Airport Identity Pass

It is the responsibility of the authorised signatory to ensure all passes that are no longer required or expired are returned to the ID Centre.

When returning an ID pass a receipt should be obtained for evidence the pass has been returned. The ID Centre monitor the return of passes and any full/ landside pass not returned within 60 days of expiring, or when a pass ceases to be required will incur an admin charge. Please refer to the current price list for charges in relation to ID pass processes. The ID Centre must be informed immediately if someone leaves whilst remaining in possession of an ID Pass including any temporary passes.

Landside Passes (Appointment required)

Persons who need to attend landside areas on a regular basis should be issued with a full landside ID pass. For this pass the signatory needs to raise an application on the Airport Gateway. Landside passes are only issued from the ID centre during opening hours.

The same pass number must be used for each subsequent pass issued to the same individual. If an applicant needs landside access outside of ID centre Opening hours then a temporary visitor pass will need to be requested through Airport Gateway.

There is no requirement for a landside pass holder to be escorted. This pass type allows unescorted access to Gatwick landside areas, landside buildings and Staff car parks.

Pass issue

Once the application has been completed by the authorised signatory and submitted to the ID Centre on Airport Gateway, the applicant can attend the ID Centre with the approved identity document as detailed on the application to collect their pass.

The authorised signatory, by signing the landside pass application, undertakes that only the person named should be given access to landside areas at Gatwick Airport and that such access is required in connection with the business of the company/organisation.

Display of an Airport Identity Pass

The Gatwick Airport Directive referring to ID pass holders responsibilities requires that all persons issued with a pass should display the pass at all times at chest height.

Minimum Age for Visitor, Temporary Employment, Landside, Critical Part and Airside Areas Pass

Gatwick Airport must ensure that identity passes are not issued to persons under the age of 16 years old unless this is for genuine programmed work experience or educational visits where the following will apply:-

- The school or college student is covered by London Gatwick Airport employer's liability insurance. No further arrangements need be made by the airport.
- The work experience must be subject to formal arrangements, including correspondence between the school/college and the employer sponsor.
- The employer sponsor should be available throughout the duration of the work experience and based at the airport.
- The correspondence should include a statement of training objectives and a programmed schedule.
- A designated school/college liaison person details must be provided – as a minimum a name and telephone contact number must be given.
- Evidence of these arrangements must be checked by the authorised signatory and verified by the ID Centre.
- Evidence of identity for persons under 16 will be required.

- Access granted to young persons for reasons such as school career tours is subject to the same arrangements – pre-arranged in writing, nominated contact, nominated airport sponsor, evidence of identity provided.
- For group access, temporary passes must be issued to each member of the visiting party.
- For airfield visits written permission must be obtained from the Airside Operations Manager.
- Passes for under 16's are otherwise subject to the direct approval of the Head of Security.

Full Pass Instructions (Appointment required)

Section 4

This pass should be requested for anyone employed by your company who will require access to the Critical part of Gatwick Airport on a regular basis in order to carry out recognised company business. This pass can also be requested for individuals who are sub-contracted to work for your company who will need regular access to the Airport in order to undertake work on behalf of your company.

All persons authorised for access to the Critical Part will have to be interviewed and referenced in accordance with Regulation EC300, DfT, SCD and Gatwick Airport Policy. A Criminal Record Check at a minimum of basic disclosure level will be required for all persons applying for a full ID pass. Where an individual has resided overseas for 6 months or more, the appropriate clearance must be obtained from the country of origin i.e. Overseas Criminal Record Check (OCRC).

Full ID passes can only be issued by the ID Centre. To avoid any delay in the issue of the pass, you should remind your employee that they must bring with them their original CRC certificate and the recognised proof of identity as checked by the employer during the Security interview. The maximum validation period of an ID pass is five years. The required validation period confirming how many months/years the pass is required for, should be entered on the application. In the absence of such information, we will automatically allocate the period allocated to your company to a maximum of five years.

General Security Awareness Training (GSAT)

There is a legal requirement for airport pass holders to receive GSAT training. Companies who are members of the ID scheme are required to arrange training for staff requiring a Full ID pass for access into the Critical part of the Security Restricted areas. GSAT can only be carried out by approved providers and must follow the official syllabus. For more details, please refer to the CAA website.

GSAT can only be completed once an individual has been fully background checked. Where an applicant performs a role that requires directed training, this training may be used in place of GSAT. The training must remain current. Failure to continue with directed training will require GSAT. Full list of roles requiring directed training is available on the CAA website. Persons who are issued with a landside pass or temporary escorted pass are exempt from the GSAT training, however these pass holders will be issued with the GSAT information at the ID Centre.

Criminal Record Checks (CRC)

Section 5

All applications for a Full ID Pass must be accompanied by a Criminal Record Check, (CRC).

This only applies to applicants who have been continuously employed on the airport and are transferring to a new employer within a 28 day period. A new CRC would be required if they have left the airport for more than 28 days.

For the purpose of ID pass issue, the CRC is valid for ten weeks from the date of disclosure. Signatories are therefore advised to ensure that the CRC has not time expired when submitting it onto Airport Gateway for the ID Centre to review.

Before submitting a CRC to the ID Centre, please ensure that the applicant's Full name, date of birth and their home address is correct, unless the certificate was applied for using the company address or that of an agency with delegated responsibility. Where an applicant has moved address since applying for the CRC, a letter from the employing company, confirming that the applicant has moved since applying for the CRC will be required to accompany the CRC.

Where an individual has resided for 6 months or more outside the UK in the last 5 years, the appropriate clearance must be obtained from the country of origin. i.e. Overseas Criminal Record Check (OCRC). **Any individual who has resided overseas will still need a UK CRC irrespective of how long they have been living in the UK.** Details of overseas providers can be found on the DBS website.

Disqualifying Offences

Due to changes in Disqualifying Convictions / Spent convictions. It is now the responsibility of the Authorised Signatory to ensure that a Disclosure Certificate does not contain any Disqualifying Convictions. Details of convictions can be obtained by logging into the CAA website as detailed below

caa.co.uk/Commercial-Industry/Security/Regulation/Disqualifying-convictions/

The Department for Transport (DfT) sets the list of disqualifying convictions.

A conviction can result in disqualification if it is:

- related to terrorism
- inappropriate for someone working in the aviation (e.g. immigration offences)
- relating to someone being influenced or coerced
- something that calls into question someone's integrity and trustworthiness

Applicants will fail the criminal records check if it reveals a conviction for a disqualifying offence which has been received within:

- the last 5 years where the disposal was other than a term of imprisonment.
- the last 7 years where the disposal was a prison term of 6 months or less.
- the last 10 years where the disposal was a prison term of between 6 months and 2 and a half years.
- within any time period where the disposal was a prison term of more than 2 and a half years.

Where a disqualifying offence/s is identified, the ID Pass application **must not** be submitted to the ID Centre unless a certificate of disregard is first obtained by the CAA.

Where a certificate of disregard is submitted the application will be subject to approval by the Head of Security for Gatwick Airport Ltd before being processed by the ID Centre. The ID Centre are required to confirm the authenticity of the certificate of disregard by contacting the CAA. Obtaining these approvals may cause a delay in the pass issue process.

Authorised signatories must also ensure that any convictions that are identified for their staff during the life of an ID pass are communicated promptly to the Account Leader at the Gatwick ID Centre.

UK Criminal Record Checks must be obtained from Disclosure & Barring Service (DBS) who have set up a registration system for individuals and companies who are Responsible Organisations (RO). A Responsible Organisation (RO) is an organisation registered with the DBS to submit basic checks through a web service.

Further details on the Disclosure & Barring Service (DBS) registration system can be obtained by calling Disclosure & Barring Service (DBS) <https://www.gov.uk/government/organisations/disclosure-and-barring-service>

What is a Disclosure?

A Disclosure is a document containing impartial and confidential criminal history information held by the police and government departments which can be used by employers to make safer recruitment decisions.

Who Can Apply For a Disclosure?

Anyone can apply for a basic disclosure in their own name. This might be requested for a new job, volunteer work or to support a visa application.

There is legislation available to employers and other organisations to determine what type of disclosure is required for a particular position

The name, the individual or responsible organisation enters on the application, is the name that will be printed on the Disclosure Certificate. Your supporting documentation is information that assists in conducting all necessary enquiries to ensure that we are carrying out checks for the correct individual who has signed the application.

Types of disclosure

- Basic Disclosure contains only convictions considered unspent under The Rehabilitation of Offenders Act 1974.
- Standard Disclosure contains certain conviction information. All unspent conviction information, including unspent cautions and relevant spent convictions.
- Enhanced Disclosure contains all unspent conviction information, including unspent cautions and relevant spent convictions, and any other non-conviction information reasonably believed to be relevant by the police or other Government bodies.

CTC Issue Date

Proof of the security clearance must be provided to the ID Centre, by the Authorised Signatory in the form of a letter from the government authority (original only) which gives the name of the applicant and details of when the clearance was issued and when it expires.

In all applications a CRC must be obtained in addition to the CTC and both need to be within 10 weeks of issue. Compliance authority personnel or Control Authorities who hold statutory right of access need to provide an official declaration of their security clearance and background checks this is provided instead of an CRC.

Signatories are therefore advised to ensure that the clearance has not time expired when it is submitted to the ID Centre.

Gatwick Airport's responsibility in respect of its business partners is limited to ensuring that the individual has the required credentials to become and remain an ID pass holder.

The employer is responsible for ensuring that the employee has the relevant clearance to carry out the specific duties for which they are employed.

If CTC clearance is required, employees who have resided overseas continuously for six months or more in the last five years, must also include a satisfactory criminal record check issued by the relevant agency of the country or countries in which they were employed.

Referencing Guidelines

Section 6

Referencing and Application Process

The Authorised Signatory is required to obtain satisfactory references in accordance with Regulation EC300 and the Department for Transport (DfT) Single Consolidated Direction (SCD) and Gatwick Airport Policy. Only references that fulfil all of the criteria should be declared on the Application for an ID pass.

The Authorised Signatory must satisfy themselves as to the authenticity of each reference and check to ensure that they meet the requirements set by Gatwick Airport Ltd.

All documentation relating to an application for an ID pass must relate to the name on the proof of identity, this includes the Application, references, CRC and /or CTC clearance and GSAT.

Where applicable, references should include "also known as" in addition to the name on the proof of identity document

It is a Gatwick Airport Ltd requirement for the sponsoring company to hold 5 year reference history, GSAT and CRC details on file for as long as that individual holds an operational Gatwick Airport ID Pass. One reference minimum must be supplied to accompany each application for a full ID pass, with more required if the 5 year period is not covered.

Any gaps in employment of over 28 consecutive days must be covered by a gap reference and they must confirm how long the referee has known the applicant and, from their own personal knowledge, what the applicant was doing during the specific period in question. Emails are acceptable for Gap or Personal references.

All Gap or Personal references must include the referee's full name, home address and daytime contact phone numbers.

References from professional bodies or individuals such as doctors, solicitors and bank managers are not considered acceptable unless the applicant is known to them in a personal context and not just as a patient or client.

Gap and personal references must not be provided by, blood relatives and/or relatives by marriage or adoption, including cousins, partners, partners' relatives or anyone cohabiting with the applicant. Work colleagues should not provide a gap or personal reference.

References must not be sought from individuals under the age of 16, persons living at the same address as the applicant, current employees of the sponsoring company or associated sub-contracting companies.

As an Authorised Signatory for your company, it is your responsibility to ensure suitable references are obtained in support of applications

The ID Centre will check all references submitted to ensure the criteria has been met. Failure to provide suitable references will result in the application being returned to rectify the issue. Admin charges will be incurred as a result of this and applicants delayed in obtaining their ID Pass.

Any alterations or amendments made to the content of a reference must only be done by the original referee, who should sign and date all amendments. The Authorised Signatory may endorse the reference in order to confirm additional information that will assist Gatwick Airport vetting process.

How a Reference Should Be Obtained

The applicant must not be involved in the process for requesting, obtaining, delivering, collecting or verifying references

Gatwick Airport insists that references are requested on a reference pro-forma obtained on the ID Centre website
[Templates and Forms | London Gatwick Airport](#)

These should be copied onto your company letter headed paper and sent to the referees. All references that you receive should be addressed and sent direct to you as the prospective employing or contracting company.

"To whom it may concern" references are only acceptable if a copy of the Gatwick template reference request letter is provided with the application.

When requesting references Authorised signatories and all referees should be advised that they are giving a reference for security purposes and that knowingly providing false information could lead to prosecution under the terms of the Aviation Security Act 1982 as amended by the Aviation and Maritime Security Act 1990.

Delays in returning references may result in the individual's application and ID Pass being delayed for issue.

What a Reference Needs to Cover

Work history which accounts for all periods of employment, self-employment and unemployment during the 5 years preceding the ID Pass application should be established. This will include your own company if the applicant has been employed by you. School, College or University references should also be obtained where applicable.

Types of references

Employment references

Employment references should only be accepted from those authorised to issue such references, e.g. H.R. Department.

Self-employment

Where the applicant has been self-employed a reference from the applicant's accountant, the Inland Revenue or solicitor must be obtained. Where the applicant has been employed in their own family business, someone outside the family such as the company accountant or solicitor or Inland Revenue should verify employment.

Membership of HM Forces

Where the applicant has been a member of the Forces, their discharge papers are acceptable as a reference.

School College or University

For persons aged 16 or under, who are still attending or have just left statutory education, a reference from their most recent educational establishment and a personal reference covering the full 5 year period will be required. When an applicant has just left, or is still attending higher education, references must be obtained in order to cover the periods of education, gaps and employment going back to, and including, the last period of statutory education.

Employment Agency

When employing or contracting a person who has been employed by an agency, an Employment Agency reference must be obtained. The agency must list all placement dates with companies during the period of time the individual has been on the employment agency register. Periods in excess of 28 days without a placement must be covered by a gap reference.

Re-Employment

In the event that you re-employ a person, you will be able to utilise any applicable original employment references that were obtained at the time of original contract and still held on file as long as the references meet the current criteria.

Voluntary Sector

It is recognised that organisations that utilise applicants on a voluntary basis may not be prepared to supply employment references. Where this is proven to be the case a Voluntary Sector Reference may be sought.

Covering Gaps of over 28 Days

Unemployment

Any periods of unemployment should be verified with the Job Centre Plus at which the applicant was registered.

Extended Periods outside the UK

Where an applicant has spent more than 28 days outside the UK, for reasons other than employment, a gap reference should be obtained verifying the applicant's whereabouts and activities during that period of time. Additionally proof of travel (e.g. passport, immigration stamps), may be requested.

Where an individual has resided in any country outside the UK for 6 months or more, the appropriate clearance must also be obtained i.e. Overseas Criminal Record Check (OCRC) from the country of origin.

Return to Work Following Extended Period of Absence from Employment

Where an applicant has not worked for some years due to personal reasons, (e.g. raising a family,) this period must be covered by a gap reference. The gap referee must confirm what the applicant was doing during this period of time.

If the applicant has not worked for 5 years or over then a personal reference will be required along with any additional evidence to support the application.

Companies no Longer Trading

Where within the employment history a company has ceased trading, a reference covering the period of employment must be obtained from the appointed administrators if applicable. Or HMRC /Inland Revenue.

Gap Reference - General Advice

Gap references must include specific information regarding the applicant's activities and whereabouts during the specific period in question. Generalised statements such as "resting" "travelling" will not be accepted.

The referee must provide the information in their own words and from their own knowledge of the applicant's whereabouts and activities during the gap period.

The referee must have known the applicant for a minimum period of 24 months and must have known the applicant during the specific period in question.

If the referee provides information confirming that the applicant was working during the gap period, an employment reference will be required.

Emailed References

In order to improve the speed of reference processing email references may be used for

- Employment references
- Current employment references
- Employment agency references
- Education references
- Voluntary sector reference
- Personal references
- Gap references

Please Note - Email references will not be supplied by;

- HMRC
- Job Centre plus

To preserve the integrity of the reference and to allow the email address to be verified the following rules have been set out:

Email addresses must contain the name of the individual (therefore, recruitment@xyz.com would be unacceptable).

If the original request is made to a generic email account (e.g. lgw@gatwickairport.com) then a response must be solicited from a named individuals email account (e.g. james.brown@gatwickairport.com). Responses from generic email accounts will not be accepted.

For the avoidance of doubt, if a generic email address is accompanied by the name of an individual (e.g. lgw@gatwickairport.com with "sent by James Brown" underneath) then this will be acceptable

Employment - email addresses must contain a clearly identifiable company reference for example james.brown@gatwickairport.com, not james.brown@yahoo.co.uk.

Gap - email addresses at an Internet Service Provider (ISP) are acceptable but they must contain the name of the individual (therefore, lazyboy@yahoo.co.uk would not be acceptable)

The email thread must be started by the sponsoring company i.e. the company applying for the reference. This shows that the correspondence in the email chain refers back to the original request. This means that:

- The initial request for the reference must be made by the sponsoring company
- The initial request must ask the receiving referee to respond by completing the appropriate reference (which must be supplied as an attachment, for example in Microsoft Word, doc or Portable Document Format, PDF)
- The reference that is returned to the sponsoring company, by email, must contain complete responses to all of the questions as set out in the reference template. However, the reference may still be acceptable if all of the questions posed within the reference request have been satisfied by other supporting text within the email.

To help check that the reference returned is authentic a return email must be sent to the referee.

When sending a return email the sponsoring company must ensure it is sent to the same address as supplied by the referee. This will reduce the risk of false representation. This means that:

- The return email must acknowledge the reference for the named individual.
- The return email should clearly tell the recipient what to do if they did not supply the reference.
- To ensure a full audit trail all email correspondence should be submitted with the application:
- Initiating email with attached reference template
- The email that returns the reference questionnaire
- An acknowledgement of the email confirming that the sponsoring company has received a reference for an individual

Authorised signatories and sponsoring companies must ensure that emails and associated references remains stored electronically for audit purposes while the ID pass remains operational.

What to Do When References Have Been Received

Once the references for your applicant have been received, you will need to undertake checks to ensure that the references meet the required standards.

Reference Check Guidelines

File Notes

Where variation or verification activities are undertaken by Authorised signatories, file notes should be recorded and submitted with the application. This will ensure that additional work undertaken by the Authorised Signatory is understood in order to process the application as swiftly as possible.

Any misspelling of names must be covered by a file note to confirm the Authorised Signatory has recognised the error and verified it with the referee – this will prevent the application being automatically queried/rejected by the vetting team.

Material changes such as an incorrect name **will not be** acceptable with a file note.

If you have any doubts or concerns with the content or authenticity of any reference you should contact your Account Leader who can advise you on the action to be taken.

Failure to submit ID pass applications without accurate information, dates and references may result in the application being rejected back to you on Airport Gateway and an admin charge incurred.

The ID Centre recommend that copies of the application, original references and other related documents are retained by the Signatory when submitting the application for audit purpose

ID Centre – Security Vetting Team

Once the relevant applications are submitted on Airport Gateway, they will be reviewed by the ID Centre Vetting team to ensure that all the required documentation has been uploaded and that the references meet the criteria outlined in these guidelines.

GSAT and CRC/CTC details will also be checked to ensure that they are within the required issue date. Full name and address is accurate and there are no disqualifying offences recorded on the clearance.

In the event that references, GSAT or CRC/CTC do not meet the criteria, you will be notified and the application will be returned to you via Airport Gateway. You will be advised of the action that needs to be taken in order to re-submit the application. Once it is established that there are no discrepancies or obvious reasons for concern with the references, the Vetting team will perform their vetting checks. This includes contacting referees to confirm the detail they provided on the reference is to the best of their knowledge accurate.

Ensure that the applicant is in possession of the same identity document checked at the Security interview and entered onto the application when they attend the ID Centre to collect their ID Pass.

References, GSAT and CRC/CTC details must be retained for the duration of an applicant's operational ID Pass. It is a requirement that full 5 year reference history is held by the sponsoring company and may be required to be seen for audit purpose.

You are advised that the Vetting team will not provide information regarding an ID pass application directly to the applicant, any calls from an applicant will be re-directed back to their Authorised Signatory.

References from professional bodies or individuals such as doctors, solicitors and bank managers are not considered acceptable unless the applicant is known to them in a personal context and not just as a patient or client.

Gap and personal references must not be provided by, blood relatives and/or relatives by marriage or adoption, including cousins, partners, partners' relatives or anyone cohabiting with the applicant. Work colleagues should not provide a gap or personal reference.

References must not be sought from individuals under the age of 16, persons living at the same address as the applicant, current employees of the sponsoring company or associated sub-contracting companies.

As an Authorised Signatory for your company, it is your responsibility to ensure suitable references are obtained in support of applications and that they are bona-fide. The ID Centre will check all references submitted to ensure the criteria has been met.

Any alterations or amendments made to the content of a reference must only be done by the original referee, who should sign and date all amendments. The Authorised Signatory may endorse the reference in order to confirm additional information that will assist Gatwick Airport vetting process.

When the application has been approved for ID pass issue, you will be notified on Airport Gateway and be able to book an appointment for collection at the ID centre. **Please ensure that the applicant is in possession of the same identity document on the application when they attend the ID Centre.**

Ongoing Pass Management

Section 7

General Requirements

When a company applies for any type of ID pass and that pass has been issued, the Authorised Signatory becomes responsible for the management of that pass and must ensure that they are only used for the purpose for which they were issued.

All pass holders must be made aware of their responsibilities as a Security ID Pass holder. The Authorised Signatory must ensure that all passes are returned to the ID Centre when no longer required. This may be either when an employee leaves your company, where an employee no longer needs to access the airport on a regular basis as part of their job function or the pass is expired and no longer required. If an employee's ID pass requirements or details have changed the Authorised Signatory will need to ensure that this is reflected by completing a Change of ID Pass Details application and submit to the ID Centre via Mtrust.

Reinstatement / Parking of an ID Pass

Full ID passes that have not been used to gain access into the Critical Part within the preceding 60 days will be parked and will no longer provide access to Critical parts of airport areas.

Authorised signatories may request the re-instatement of a parked ID pass when an ID pass has not been used for a period of 6 months or more, up to a maximum of 12 months by completing and submitting a reinstatement application on Airport Gateway. The pass will then be reinstated and granted an exemption from parking for 7 days only, if the pass is not used within that period, it will automatically re-park. Reinstatement of ID passes is monitored and may be rejected if it is proven that an individual does not attend the airport on a regular basis.

A letter of continuous employment will need to be supplied for reinstatements when an ID pass has been parked for 6 months or more.

Authorised signatories must notify the ID Centre Account Leader when an ID pass holder commences maternity leave, long term sick or secondment to another location within the business. In some instances confirmation of continuous employment and a new CRC will be required for periods of up to 12 months of non-use.

For further information on the parking and reinstatement of an ID pass please refer to the current Gatwick Airport Directive.

Seasonal Worker - Career Break - Extended Unpaid Leave

The above will require prior approval from the ID Centre Account Leader

Where there is to be a break in continuous employment or periods where an employer is unable to account for an employee, the ID Centre Account Leader must be notified. The ID Centre will need to know when the work break commences. The ID pass will then be suspended for a maximum period of 12 months, and must be returned to the ID Centre for safe keeping.

Please ensure "Safe Keeping" is clearly indicated when returning the ID pass, otherwise it may be cancelled in error and a new ID Pass Application will then be required and a charge incurred.

When the employee returns, the Signatory will be required to conduct a new Security interview and obtain references covering the period of absence and submit these together with a completed Reinstatement application and covering letter on Airport Gateway. The application and references will be subject to the full application vetting process. Once approved the Signatory will be notified.

If the pass expires during the period of absence or for periods of absence over 12 months, and has not already been returned to the ID Centre for safekeeping, the ID Pass must be returned for cancellation and a Full Application will be required.

Non return of an expired or Un-surrendered ID pass to the ID Centre will incur an admin charge.

Critical / Restricted Part Pass (including Gatwick Airport Cargo Areas)

ID passes issued by Gatwick Airport that permit access to the Critical Part of the airport including Cargo or Maintenance areas follow the same ID Pass Application process as for a Critical Part pass, except, references and CRC are not required to be seen by the ID Centre. However, references and CRC must be obtained by the company and kept on file for audit purpose. Access levels for these pass types will be determined by the ID Centre.

Landside Identity Pass

Staff based at Gatwick Airport who do not require access to any Airside or Critical Parts, must be issued with a Landside pass. These are machine readable to enable access to Landside buildings and where requested staff car parks.

Gatwick Airport require the issue of a Landside pass to all staff working on the airport to assist us in maintaining effective security and where an emergency situation arises will enable us to recognise your company representative quickly as a bona fide airport worker.

This ID Pass type looks similar to the Critical Parts pass. Where this pass differs, is that it clearly states LANDSIDE and has a visible expiry date. It does not allow access into the Critical Parts of the airport.

Lost or Stolen ID Pass

If an employee loses or has their ID Pass stolen they must report that loss immediately to their Authorised Signatory, their company, the ID Centre or Out of hours to the Gatwick Control Centre.

It will be treated as a breach of security if the ID Centre discovers that the loss or theft of an ID pass has not been reported.

Where a replacement pass **is** required, the Authorised Signatory should complete a Notification of Lost/Stolen pass application on Airport Gateway and the individual should attend the ID Centre for a replacement. An appointment is required and a charge for the replacement ID Pass will apply. If a replacement pass **is not** required, the Authorised Signatory should complete a Notification of Lost/Stolen pass application on Airport Gateway and submit to the ID Centre where the pass can be cancelled, failure to submit an application could incur an admin fee.

Should your employee recover their original pass which was reported as lost or stolen, under no circumstances should they try to use this pass to gain access to the Critical Part of the airport, it must be returned to the ID Centre for cancellation.

The ID Centre reserves the right to refuse the reissue of a pass to an individual where the number of lost passes has reached an unacceptable level.

Un-surrendered ID Pass

Authorised signatories must ensure that all Full and Landside ID passes are collected from anyone in their company who no longer require the ID pass, ensuring that they are returned to the ID Centre for cancellation to avoid an admin charge.

The ID Centre must be notified immediately if an employee leaves your employment whilst remaining in possession of an ID pass, a stop can be placed on the system to ensure the ID pass cannot be used and cause a breach of security.

If an ID pass sponsored by your company is not returned, it is a requirement that you write to the individual by email, recorded or registered mail and keep a record of your efforts to contact the individual.

The ID Centre will require evidence from your company of the action you have taken, to secure the return of the outstanding ID pass, it is not sufficient for you to say that you have spoken to the individual and asked them to return the pass.

The individual should be reminded that the ID pass which they were issued, remains the property of Gatwick Airport and should not be returned to any other Airport.

Companies who fail to return full and landside IDs to the ID Centre will be charged for each pass not returned. In addition, the facility to obtain future passes may be restricted or withdrawn.

Change of Personal Details or Access Requirements

If an employee has any change to their personal details e.g. hair colour, appearance (to include the wearing of glasses), name, job title or change of access requirements, the authorised signatory must submit a Change of ID Pass Details application on Airport Gateway authorising the change of ID pass details. The individual will be required to attend the ID Centre with their current ID pass, to have their records amended and ID pass reissued. **An appointment will be required and can be booked once the change of details application has been approved by the ID centre.**

Revalidation

Company contacts are provided with monthly reports indicating when passes are due to expire. The authorised signatory is responsible for completing the application authorising any ID pass re-validations, and submitting it to the ID Centre on Airport Gateway for the pass to be extended.

For passes that display a visible expiry date, the pass holder will need to attend the ID Centre with their current ID pass for a revalidation. **An appointment will be required.**

Full Airside Pass Renewal (Every 5 years)

It is a CAA requirement that all ID pass details, including photograph, and GSAT details are renewed every 5 years. The Authorised Signatory is required to obtain an accreditation check through Airport Gateway, this forms part of the Full Airside Pass renewal application on Airport Gateway. The individual is required to attend the ID Centre with a valid photographic form of identity for the renewal. **An appointment will be required and can be booked once the application is approved by the ID centre.**

Record Keeping

Your company will be expected to keep accurate records of all ID passes requested, as well as the ID numbers allocated to each pass.

Access to Controlled Buildings, piers, lifts, lounges and machinery utilising ID pass technology

An increasing number of buildings and utilities are accessed via the ID pass issued at Gatwick Airport. Access to these areas is controlled by the building tenant or the department responsible for that area. If your company requires access to a specific area that is not obtainable via the access level granted on an ID pass, please contact your Account Leader who will be happy to advise you.

Pin Numbers

Pin numbers are not automatically issued by the ID Centre. Companies who have a requirement for PIN number access should request them when applying for the initial ID pass or contact an Account Leader in writing stating the reason for PIN allocation.

Staff Car Parks

Staff Car Parks at Gatwick Airport are controlled by the Staff Car Park department. Access to Staff Car Parks at Gatwick is by the use of the ID pass. If Staff Car Parking is required for new staff the authorised signatory should complete the appropriate section of the application or for existing pass holders Authorised Signatory should email details to staffparking@gatwickairport.com. Parking is not available to 1-7 day pass holders.

Applications

All applications can be accessed from the ID Centre Online application system Airport Gateway.

Applications relating to pass issue and reissue are valid for 28 days from the date submitted by the authorised signatory. Mtrust will send automated reminders when an application has been approved and then again at 14 days, Mtrust will automatically withdraw the application on day 28, you will incur a charge for any pass that is not collected.

Disciplinary Action - Caution Notice

Any person found at Gatwick Airport who is in breach of any security regulations or Gatwick Airport Directives will be issued with a caution notice. The employing company will be required to carry out an investigation into the incident. In addition dependant of the circumstances, on occasion the ID pass may be confiscated or suspended pending the result of the investigation. The ID Centre will monitor the issue of caution notices.

Re-issue Notification

Gatwick Airport Ltd Security has the right to request that an ID pass is re-issued if the appearance of the pass holder has changed or if the ID pass has become faulty or generally worn. If a Re-issue is required, the Security officer will issue the pass holder with a Re-issue notification. In most cases the pass holder will be given ten (10) days to ensure the correct authorised paperwork is completed and submitted on Airport Gateway. An appointment will be required and will form part of the application.

TUPE Transfer

In the event of TUPE (Transfer of Undertakings Protection of Employment) please contact the ID Centre Account Leaders who will guide you through the TUPE process. idcentre@gatwickairport.com

Multiple Employment at Gatwick

Where an individual who already holds an ID pass and wishes to be employed by another company at Gatwick Airport and requires an additional pass. The internal transfer form can be utilised however in all instances the sponsoring company is required to obtain and hold full 5 year reference history, which may be subject to security audit. The ID pass will be issued for up to 5 years only if a new CRC and GSAT certificate is supplied. The existing employer must provide a letter to the Gatwick ID Centre confirming their knowledge of the additional employment and further confirming the operational requirement to retain the original pass.

Vehicle Passes

Section 8

These are applied for through Airport Gateway and approved by the ID centre. Once approved the signatory can print them off themselves for use. There are 2 types of Vehicle Pass

- Permanent Apron Vehicle Pass
- Temporary Airside Vehicle pass

Only licensed companies may apply for vehicle passes. The following should be read in conjunction with the guidelines for obtaining Airside Driving Permits (ADP) and Airside Vehicle Passes (AVP) in accordance with the relevant Gatwick Airport Directives (GADs).

Please contact Airdat for information relating to Airside Operator licence (AOL) which is required for vehicles operating Airside.

All vehicles entering the Critical Parts at Gatwick Airport must have aviation insurance and the company Authorised Signatory will be confirming this when signing the declaration on the application. The AVP is not transferable. Vehicle safety inspection forms or MOT certificates where applicable must be available for inspection by Gatwick Airport, Control Authorities, DfT and their agents.

Please note: AVPs cannot be sponsored by another company. Companies will need to obtain an Airside Operations licence and join the Gatwick ID Scheme if they need to obtain AVPs. AVPs will be made valid to the company expiry date held on the ID system and not to the date given on the AOL.

Airside Driving Permits (ADP)

All members of staff undertaking Airside driving duties must hold an ADP. To arrange Airside driver training please go to www.airdat.org

It is the responsibility of all employers requiring access to the apron or airfield areas, to ensure that the contents of Gatwick Airport Directives and notices issued by Gatwick Airport Airside Safety and Operations Department are brought to the attention of all their staff and remain accessible to them.

Proof of Identity - Original documents only

Section 9

Proof of Identification requirements are the same for any ID pass type and the name on the ID pass must match the proof of identity presented during the Security interview.

Applicants must hold an acceptable valid form of identification. Only the following documents are considered acceptable forms of identification

For British nationals:

- A valid full ten year passport or British photo-card driving licence (full or provisional).

For EU /EEA and Swiss nationals:

- A valid full passport or National Identity Card.

For all other nationalities:

- A valid Full passport.

Disclosure of Data

Section 10

The ID Centre will provide reports and information on request, in connection with ID pass maintenance, validity and expiry to Authorised signatories, senior managers and other persons known to be responsible for the management of ID passes within a company that are registered on the ID scheme.

Subject Access

Individuals have the right to request transaction reports relating to ID pass activity. All requests must be submitted on the Data Release form, found on our website, and addressed to the ID Centre Manager.

If you require a transaction report in connection with an investigation into a crime you are advised to contact;

Joint Ports Investigation Unit – 0845 6070 999 Direct dial 01293 592810

CCTV Requests

ID Centre cannot provide any information relating to CCTV requests as this material is not managed by the ID Centre.

For Information on the Data Protection Act please contact:

Information Commissioner's Office

Helpline

0303 123 1113

Web Site ico.org.uk/

On joining the Gatwick ID Scheme you will automatically be registered to receive Gatwick Airport Directives, these can either be new directives or updates to existing directives.

There are a number of Gatwick Airport Directives relating to Airport Security and ID passes that you must bring to the attention of any staff employed or contracted by you, who will be working at Gatwick Airport.

It is the responsibility of all employers to ensure that all relevant Airport Directives or Notices are brought to the attention of all their staff.

Gatwick Airport Directives regarding Security that you must obtain are as follows;

- ID Pass Holders Responsibilities
- GSAT Training
- Fire Training
- ID Escorting Responsibilities

If your company operates vehicles at Gatwick Airport you must also obtain the following Gatwick Airport Directives.

- Airside driving and vehicle operations
- Airside Operators Licence
- Airside Vehicle Passes - Managing the Airside environmental impact of motorised vehicles and equipment

You may also require the following Gatwick Airport Directives.

- Security of tools and knives whilst Airside
- Tools of the trade (T Pass)
- Tools of the trade (Categories)
- Aircrew entering the restricted zone – ID Verification
- Terms and conditions for the use of Staff Car Parks

Gatwick Airport ID Pass Charges

Section 12

Prices below do not include VAT April 2025/2026 ID Charges

APPLICATION- FULL AIRSIDE INITIAL	£20.00	Per pass
APPLICATION- CHANGE OF DETAILS	£20.00	Per pass
APPLICATION- FULL AIRSIDE RENEWAL	£20.00	Per pass
APPLICATION- LANDSIDE PASS INITIAL	£20.00	Per pass
APPLICATION- TEMPORARY VISITOR PASS	£25.00	Per pass
APPLICATION- TEMPORARY ID PASS	£25.00	Per pass
APPLICATION- DAMAGED OR FAULTY	£25.00	Per pass
APPLICATION- LOST OR STOLEN ID PASS	£20.00	Per pass

APPLICATION- FULL VEHICLE PASS (NON- EV)	£30.00	Per pass
APPLICATION- FULL VEHICLE PASS (EV)	£0.00	Per pass
APPLICATION- TEMPORARY VEHICLE PASS	£30.00	Per pass
TOTAL APRON VEHICLE PASS	£40.00	Per pass
UNSURRENDERED PASS	£300.00	After 60 days
CAA Accreditation Check	£7.67	Per Check

***GAL introduced in 2016 a levy of £10 per apron vehicle pass issued as the number of unreported vehicle incidents was increasing and reached concerning levels. GAL income from the levy is used to fund safety initiatives.**

**** CAA Accreditation Check is £7.67 (excluding VAT). This charge value is the current cost per check charged by the CAA (for users that do not engage directly with the CAA for this service). This charge will be subject to change if the CAA amend the price they charge. Where possible, GAL will try to give at least 3 months' notice of any change to vetting charges and try to only apply them from 1st April**

It is a requirement of the EC300 Regulation and Department of Transport that all ID passes are returned to the ID Centre. The ID Centre operates a receipting system for the return of ID passes.

April 2025/2026 Staff Car Parking Charges

Current charge for staff parking is £64.91 plus VAT per allocation, per calendar month or part thereof.

Staff Car Parks

Staff car parks at Gatwick Airport are managed by the Staff Car Park department. Access is by the use of the ID Pass. If staff car parking is required for new staff the Authorised Signatory should complete the appropriate section of the ID pass application, for existing pass holder car parking requests email details to staffparking@gatwickairport.com